

Notification: Change in Bank Account Statement Cycles

Dear Valued Customer:

To provide you with more efficient and higher quality service, we will integrate our customer statement cycles from June 2008.

- 1) Statements in ordinary mail category will be generated on the 10th, and will display account holdings and transactions between the 11th of the previous month, to the 10th of the current month.
- 2) Statements in registered mail category will be generated on the 20th, and will display account holdings and transactions between the 21st of the previous month, to the 20th of the current month.
- 3) Your June statement may be affected:
 - If your original cycle date is 1st, June statement will be first generated on June 1st (displays account holdings and transactions from May 2nd to June 1st) and then generated on June 10th (displays from May 2nd to June 1st). Regular statement will be delivered from July 10th. Mail category: ordinary mail.
 - If your original cycle date is 5th, June statement will be delayed to deliver on June 10th (displays account holdings and transactions from May 6th to June 10th). Mail category: ordinary mail.
 - If your original cycle date is 15th/25th/29th, or month end, June statement will be generated ahead on June 10th (displays account holdings and transactions from May 15th/25th/29th or month end to June 1st). Mail category: ordinary mail.
 - If your original cycle date is 20th, June statement will not be affected. Mail category: registered mail.

We apologize for any inconvenience brought to you during statement cycle change period.

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