

花旗礼程卡产品权益调整通知

尊敬的客户：

本着以客户为中心的服务理念，我行致力于为客户提供更好的产品及服务。自2016年4月1日起，花旗礼程卡产品权益将有如下调整：

1. 增加“72小时失卡保障”服务。
2. 变更“旅行贴心保障”的服务供应商，并对“旅行贴心保障”的服务内容做如下调整：
 - a) “高额旅行平安保障”保障内容不变；
 - b) “旅行不便保障”中旅行延误险的保障内容提升为：3小时(含)以上延误赔偿¥1,000；
 - c) 不再提供“旅行变更”及“个人财产保障”服务。
3. 变更“机场贵宾室”的服务提供商，客户享有“机场贵宾室”权益次数不变。
4. 变更“机场接/送机优惠服务”专属服务预订网页，变更后的页面链接为<https://pm.dragonpass.com.cn>。

若您对以上花旗礼程卡产品权益调整有任何疑问或建议，请致电花旗信用卡24小时客户服务热线400-821-1880，感谢您的支持与关注。

花旗银行（中国）有限公司

2016年2月15日

Notice on Citi PremierMiles Card Feature Changes

Dear Citi PremierMiles Cardholder,

Citibank always strives to provide you best in class privileges and benefits. Your Citi PremierMiles Card benefits will be changed as follows, with effect from April 1, 2016:

1. Added insurance cover of 72 hours fraud protection.
2. The travel insurance service provider of Citi PremierMiles Card will change. New insurance cover is as follows:
 - a) No change to “Sign and Fly Accidental Death & Dismemberment” and “Sign and Fly Baggage Delay”;
 - b) Coverage on “Flight Delay” will be upgraded from RMB300 for every 4 hour delay (capped at RMB 1,200 per event) to RMB 1,000 for 3 hours (and above) delay;
 - c) “Trip Cancellation” and “Personal Effect” will be removed.
3. The service provider of Citi PremierMiles VIP lounge Card will change. However, the number complimentary visits offered remain unchanged.
4. For airport pick up online booking, please visit <https://pm.dragonpass.com.cn>.

If you have any query, please call the 24 service hotline at 400-821-1880 for details.

Thank you.

Citibank China

February 15, 2016