



花旗至极黑卡产品权益调整通知

尊敬的花旗至极黑卡贵宾：

您好，为了给您提供更好的产品与服务，自 2016 年 4 月 1 日起，花旗至极黑卡保险服务权益将作如下调整：

1. 增加花旗至极黑卡人民币卡「72 小时失卡保障」服务，保障您的用卡安全；
2. 将花旗至极黑卡人民币卡之全面旅行保障服务供应商由**美亚财产保险有限公司**更换为**太平洋保险有限公司**，并对服务内容做如下调整：
 - 1) 「意外身故及残疾保障」与「行李延误」保障内容不变；
 - 2) 「旅行不便保障」中旅行延误险的保障内容调整如下：

现有保障：每延误 4 小时赔偿额 RMB 300，最高赔偿额 RMB 1,200；

调整后保障：延误 3 小时及以上，单次固定赔偿 RMB 1,000；
 - 3) 不再提供「旅行变更」及「个人财产保障」服务。

若您对以上调整有任何问题，请致电花旗至极黑卡 24 小时贵宾服务热线 400-821-1887，或联系您的专属私人顾问，感谢您的支持与关注。

花旗银行（中国）有限公司

2016 年 2 月 16 日



Notice on Citi Ultima Card Feature Changes

Dear Citi Ultima Cardholders,

Citibank always strives to provide you best in class privileges and benefits. Your Citi Ultima CUP Card's insurance benefits will be changed as follows, with effect from April 1, 2016:

1. Added insurance cover of "72 hours fraud protection";
2. The travel insurance service provider of Citi Ultima CUP Card will change from **AIG INSURANCE COMPANY CHINA LIMITED** to **CHINA PACIFIC PROPERTY INSURANCE CO., LTD**. New insurance cover is as follows:
 - 1) No change to "Sign and Fly Accidental Death & Dismemberment" and "Sign and Fly Baggage Delay".
 - 2) Coverage of "Flight Delay" will be upgraded.
Old RMB 300 for every 4 hour delay, capped at RMB 1,200 per event.
New RMB 1,000 for 3 hours (and above) delay, capped at RMB 1,000 per event.
 - 3) "Trip Cancellation" and "Personal Effect" will be removed.

If you have any query, please call the Citi Ultima Card 24 service hotline at 400-821-1887 or contact your Lifestyle Relationship Manager for details. Thank you.

Citibank China

February 16, 2016