



Citi Credit Card Security SMS service

Citi is committed to keeping your credit card safe and secure. As part of this, we are delighted to launch our new Citi Security SMS service.

Citi Security SMS allows us to send you a text message alert if we believe there has been suspicious activity on your card when making domestic purchase/cash withdrawal with your credit card. We will send you a text message from the following number:

10690084641362

If you reply with 1 you can continue to use your credit card as normal or if you reply with 2 we will take immediate action to protect your credit card. The cost for your replies will be charged according to your mobile phone's operator's agreement. SMS delivery/response turnaround time also depends on your network/operator. Please note that this Security SMS service does not apply to any offshore purchase/cash withdrawal. If you receive this message while you are traveling overseas, your reply will not be processed. Please contact us through Overseas Call (86)-21-38969500.

There is no need to register for this service but we encourage you to keep your mobile number updated with us by calling Citi Phone at 400-821-1880.

Citibank (China) Co. Ltd.
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