



Termination Notice of Safety Deposit Box Service

Dear Customer,

Thanks for having been using our Safety Deposit Box (SDB) service. Due to the business adjustment, SDB service will be terminated from January 1, 2018. Based upon the SDB Service Agreement that you have signed, we hereby notify you as follows:

1. The SDB Service Agreement will expire on December 31, 2017.
2. Please come to Citibank (China) Co., Ltd Shanghai Lujiazui sub-branch (located at 1/F, Marine Tower, No.1 PuDong Avenue, Shanghai) to take back your belongings left in the Box and return to us the key to Box no later than March 31, 2018. The service charge for the period from January 1 2018 to May 31 2018 will be waived (key lost and box break fee are not included).
3. If you cannot come to the branch to close the Box before the aforesaid deadline, we will break the Box in accordance with the Clause 10 of the SDB Service Agreement . We shall not be liable for any losses arising from such box break.
4. If you cannot come to branch to close the Box in time, please notify us 20 working days in advance.

If you have any questions, please feel free to contact us by phone at 021-38627126/38627137

Thanks for your understanding and cooperation.

Citibank (China) Co., Ltd Shanghai Lu Jiazui Sub-branch

Contact No: 021-38627126/38627137